



**PUBLIC NOTICE
WORK SESSION OF THE COMMON COUNCIL OF
YOUNGTOWN, AZ**

Pursuant to **A.R.S. 38-431.02**, notice is hereby given to the members of the Common Council and the General Public that the Common Council of the Town of Youngtown will hold a **Work Session with no action to be taken** open to the public on:

DATE: THURSDAY, February 18, 2010
TIME: 7 p.m.
PLACE: TOWN CLUBHOUSE
12033 CLUBHOUSE SQUARE

1. **Call to Order**
2. **Roll Call**
3. **Business**

- A. **Presentation and Discussion-Re: Recycling Program by Parks & Sons, represented by Shawn Parks, Ryan Taylor, and Tawnya Fosjord, and possible amendment to Town Code adding Chapter 8.09 Recycling Program, to add regulations to Town's Code regarding implementation and requirements of recycling waste. (ROBINSON/CONNELLY)**

Regular Council Meeting: Thursday, February 18, 2010 immediately following Work Session.

Adjournment.

*NOTE: Persons with special accessibility needs, including large print materials or interpreter, should contact the Town Clerk's office at 623-933-8286 or TDD 623-974-3665 no later than 24 hours in advance of regular scheduled meeting time. To speak on an Agenda item, a comment form must be presented to the Town Clerk at least five (5) minutes before the Council Meeting. Citizens may appear before the Council to present their views on any subject concerning Town Government. The Council, however, may not discuss, consider, or decide items NOT on the Agenda (A.R.S. 431.02 (H)). The Council will, if necessary, follow up at a later date. Due to the limitation of time, citizens' comments are requested not to exceed five (5) minutes.

POSTING CERTIFICATION OF THIS NOTICE

The undersigned hereby certifies that a copy of the attached notice and agenda were duly posted at **5:30 p.m.** on **Friday, February 12, 2010** in accordance with the statement filed by the Town Clerk, with the Attorney General's office.


Letty Goldberg, Town Clerk



MINUTES OF WORK SESSION OF THE COMMON COUNCIL OF YOUNGTOWN, AZ

THURSDAY, February 18, 2010, TOWN CLUBHOUSE, 12033 CLUBHOUSE SQUARE

1. Call to Order Mayor LeVault called the meeting together at 7:07 p.m.
2. Roll Call Council present: Mayor Michael LeVault, Vice Mayor Jacob Duran, Councilmembers Margaret Chittenden, Dorena Mello, Shirley Oglesby, Susan MacKay, and Judy Johnson. Staff present: Town Manager Lloyce Robinson, Town Attorney Michelle Swann, Interim Police Chief Dennis Young, Public Works Manager Mark Hannah, Town Marshal Dan Connelly, Building Safety Inspector John Stigsell, and Town Clerk/Treasurer Letty Goldberg.
3. Business
 - A. Presentation and Discussion Re: Recycling Program by Parks & Sons, represented by Shawn Parks, Ryan Taylor, and Tawnya Fosjord, and possible amendment to Town Code adding Chapter 8.09 Recycling Program, to add regulations to Town's Code regarding implementation and requirements of recycling waste. (ROBINSON/CONNELLY)

Town Manager Robinson

 - Staff came to Council with a recommendation that an Ordinance be adopted allowing for a recycling program to operate within the Town. Staff is in support of recycling. Parks & Sons started a recycling program in October that conflicts with current Town Code.

Marshal Connelly

 - The current code covers refuse collection and disposal and requires certain responsibilities from residents and businesses. Not everyone wants to recycle. We need a definition of refuse versus recyclable. At issue are the items that residents put out for recycling that are considered refuse by our Code.

Shawn Parks, Business Manager of Parks & Sons, accompanied by Ryan Taylor, General Manager, and Tawnya Fosjord, Recycling Coordinator

 - Parks & Sons has been serving Youngtown since 1964. We have 75 vehicles and 140 employees. Our company has been recycling newspapers and magazines for 15 years. In October 2009 we started a program of comingled recycling. It means that the different types of recyclables do not have to be in separate containers. We collect plastics 1 and 2, glass, aluminum and tin, newspapers, magazines, junk mail, and cardboard. Currently 23% to 25% is now deferred to recyclables. With education we believe that could increase substantially. Our company donates \$15 to charities for every ton we recycle.
 - Currently residents have a 96 gallon green container for trash which is picked up twice each week in the alleys in the older part of Town and curbside in the Agua Fria Ranch subdivision. Recycling is picked up curbside on the second and fourth Wednesdays at no addition charge. Residents use the container of their choice for recycling.
 - We have developed three options:

Option 1: Current operation – twice weekly pick up of trash in 96 gallon trash can, twice monthly pickup of recyclables in container of resident's choice. No additional charges.

Option 2: Covered 30 gallon container for recyclables supplied by Parks & Sons at a one-time fee of \$15 to \$20 – resident would maintain, replace. Twice weekly pick up of trash in 96 gallon trash can, twice monthly pickup of recycles in supplied container. No additional charge for recycling above the fee for the container.

Option 3: Parks & Sons would supply 96 gallon tan container for recyclables. Trash (green container) once per week, Recyclables (tan container) once per week. Residents would be required to recycle. Monday – trash, Thursday – recyclables.
 - If a load is contaminated by non-recyclables the whole load is rejected. Very important to follow recycling guidelines.
 - Surrounding cities – Peoria, Glendale and Surprise have required recycling programs.
 - Commercial businesses have different bin arrangements depending upon their needs.

Councilmember Mello

- I like option 3. This is what Phoenix has. It encourages people to recycle. Program has consistency.

Councilmember Johnson

- Families now put their trash cans out twice each week full to the brim. Once a week pickup, what do you do about chicken out in the summer sun?

Mr. Parks

- 60% to 75% of what is thrown away as trash is actually recyclable. In the long term we believe this will be profitable. Our company needs to stay in the black.

Councilmember Chittenden

- Some of our older or disabled residents cannot handle a 96 gallon container. Some residents had to get smaller 40 gallon containers. I would favor Option 1 with residents responsible for their own containers. Our rates went up but not in Sun City. I'm concerned that our rates will be going up again.

Mr. Parks

- Youngtown and Sun City have different rates because the service is different. January 2009 was the last rate increase and there hadn't been an increase for several years. We provide, maintain and replace containers. Youngtown has automatic trucks to pick up the containers and dump them. They cost 40% more to purchase and maintain. Sun City has semi-automatic trucks and 2-3 employees per truck.
- Separate trucks are used for trash and recyclables.

Councilmember MacKay

- I like the idea of a unified look. My biggest concern is that I don't have room for another large container. I'm one of those people who park my vehicles in my garage. I can't fit in another 96 gallon container. I have gravel to my back gate. If I kept it in the backyard I'd have to pull it over the gravel. In Cincinnati we have a milk crate kind of thing for our recyclables.

Mr. Parks

- Option 3 is the standard in most Arizona cities offering recycling.

Marshal Connelly

- In Glendale, it's once a week pickup for trash and recycling but both containers are picked up the same day.

Councilmember Oglesby

- I support recycling. Happy that Parks & Sons has started recycling. It's great what can be made from recycled plastics, even indoor-outdoor carpet. I am concerned that stuff that will be left in alleys.

Mayor LeVault

- I favor Option 2, we don't want to force people to participate. What option would Parks & Sons prefer?

Mr. Parks

- Our preference is the current program, Option 1 – no additional cost, twice a month pickup of recyclables using container of resident's choice. Doesn't discourage people from participating.

Marshal Connelly

- For Parks & Sons the options are a business decision. Code Enforcement's concern is that we have seen recyclables put out in black plastic bags rather than containers. Under current code these plastic bags would be considered littering. We need to modify Town Code and I recommend a new recycling ordinance. Parks & Sons do an excellent job. Trucks don't use the alleys for picking up recyclables.

Councilmember Mello

- Are there grants available for recycling?

Public Works Manager Hannah

- There are grants available for public/private partnerships for recycling. I have not had an opportunity to research if the Town would be eligible for any of the grants currently available.

Councilmember Johnson

- I would like to see containers standardized.

Betty Alton, Manager of Youngtown House Apartments

- I contract with another company for pickup of recyclables because at the time Parks & Sons did not have a recycling program. Recycling helped my complex a lot. Had three trash pickups but with recycling was able to drop one. Parks & Sons is doing a great job and when my contract expires I will be contacting them.

Dr. Kathryn French, President of the Agua Fria Ranch Homeowners Association

- Our Homeowners Association represents 783 homes. Our concern is that bins and containers of all shapes and sizes will allow debris to blow around. Property Manager Jackie Monty called about more uniform containers with lids to hold things together in the wind. The HOA has considered purchasing containers for our residents to use to recycle. We love the idea of recycling. Appreciate that Parks & Sons is offering this service but don't want it to look trashy. There may be grants to educate people on recycling. Barb Lehn, one of our Board Members, said where she lived before everyone recycled because it was the thing to do.

Town Manager Robinson

- The 17 years that my family lived out of state, we lived in communities that recycled. We currently have a black container on wheels that we wheel out to the curb on collection days. In New Hampshire we had to sort everything by type, even glass sorted by color. We are now recycling at Town Hall. We want to get behind this and support it. It is the thing to do. Sun City has a lot of elderly and they are making an effort to recycle. We need to educate people on what recycling does for the community. The Youth Council presented their idea to recycle in a Council Meeting over a year ago.

Attorney Swann

- My recommendation for an ordinance is one that is flexible and will allow the Town to make changes without having to bring it back to Council for every little change.

Councilmember Mello

- I support Option 2 or Option 3 which would require recycling.

Councilmember Chittenden

- We need to make recycling legal. I think we should go with what we have now – Option 1.

Councilmember Mello

- We need some kind of standard. Code should describe the container.

Councilmember Johnson

- I favor Option 2. Don't like Option 3

Mayor LeVault

- Attorney Swann, draft an ordinance for Options 1 and 2 for the March 4 agenda, with a description of container – not to exceed 32 gallons of sturdy/rigid plastic with a lid.

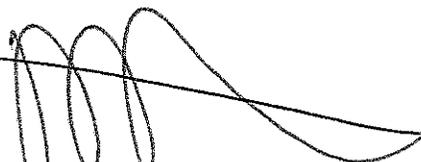
Regular Council Meeting: Thursday, February 18, 2010 immediately following Work Session.

Adjournment.

Motion to adjourn – Councilmember Johnson

Second – Vice Mayor Duran

Meeting adjourned at 8:15 p.m.



Michael LeVault, Mayor

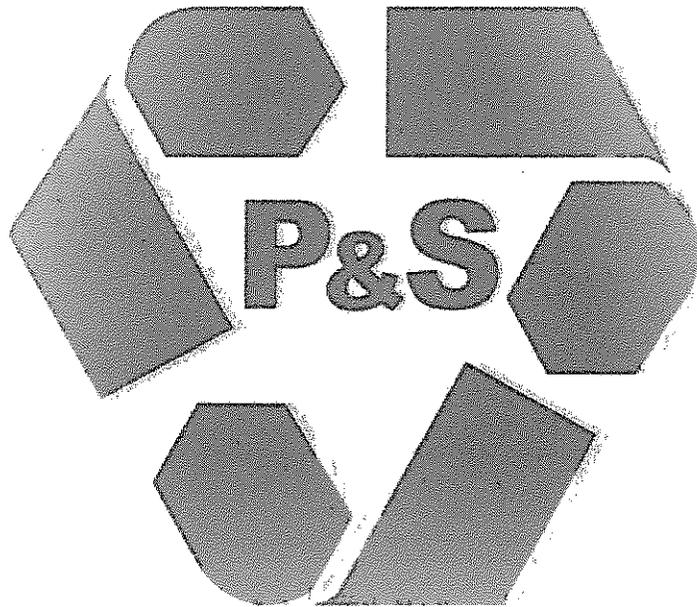
Attest:



Letty Goldberg, Town Clerk

Minutes approved at the March 4, 2010 Regular Meeting.

YOUNGTOWN RECYCLING



Prepared for:
Youngtown Town Council

Prepared by:
Parks & Sons of Sun City, Inc.

Youngtown Work Session
Thursday, February 18, 2010

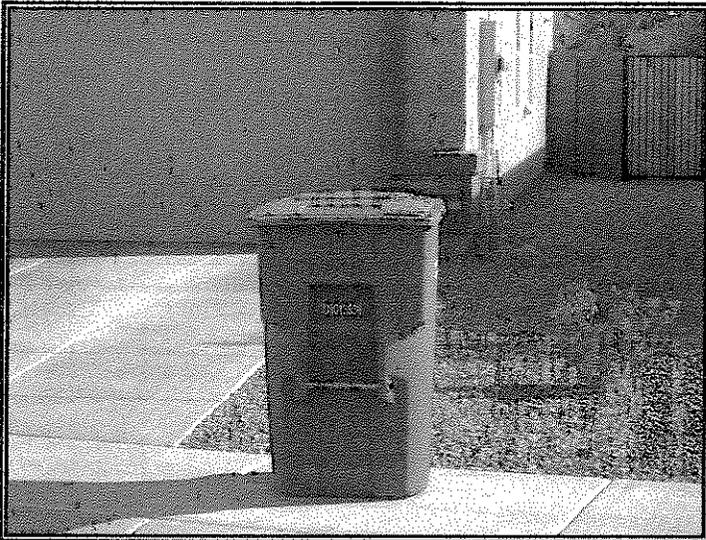
CURRENT SERVICE

- **Trash:** 96-gallon green barrel
 - Barrel provided, owned, and maintained by Parks & Sons
 - Service provided twice each week (Monday and Thursday)
 - Service provided in the alleyways in original section of Town with a few exceptions; provided at the curb in Agua Fria Ranches section of Town

- **Recycling:** container of choice
 - Container(s) is provided by resident according to his/her volume, physical capabilities, and financial situation.
 - Service provided twice each month (2nd and 4th Wednesdays)
 - Service provided at the curb in both the original and Agua Fria Ranches sections of Town (Parks & Sons collection vehicles do not use alleyways for recycling).
 - *For complete details on the recycling program offered in Youngtown, please see the green flyer provided to the Town*

- **Price:** \$16.00 per month for 2010
 - January 1, 2009 increased from \$14.00 per month
 - January 1, 2005 increased from \$12.00 per month

- **Price comparison to neighboring communities:**
 - City of Phoenix: \$26.80 per month excluding taxes (weekly trash, weekly recycle)
 - City of Glendale: \$16.30 per month excluding taxes (weekly trash, weekly recycle)
 - City of Peoria: \$15.07 per month excluding taxes (weekly trash, weekly recycle)
 - City of Surprise: \$16.63 per month excluding taxes (weekly trash, weekly recycle)



OPTION 1: Modify Town code to allow residents to continue placing recyclables in a container of their choice at the front curb.

- **Trash:** 96-gallon green barrel
- **Recycling:** container of choice
- **Price:** remains at \$16.00 per month for 2010
 - Rates not yet established beyond December 31, 2010
- **Costs/Benefits:**
 - **NEG** Conflicts with the existing Town code, which Youngtown has stated could be modified.
 - **NEG** Recycling is not contained in a unified bin.
 - **POS** Residents already familiar with the recycling program. No new education would be required.
 - **POS** Allows residents to cater program to their situation (i.e. physical limitations, property space constraints, trash and recycling volume).
 - **POS** Keeps Parks & Sons trucks out of paved alleys for the additional recycling day.
 - **POS** Monthly rates remain at same low price and no additional fees to recycle.
- **Sample code:** Modeled after code in place by the State of New York and the Town of Cortlandt, NY
 - A customer shall provide, use, and maintain a receptacle for recyclables that conforms to the following requirements:
 - Container must be sturdy with capacity not to exceed 32 gallons;
 - When filled, container must weigh no more than 50 pounds;
 - Container shall be maintained in good condition by the owner thereof and shall not be permitted to have any ragged or sharp edges or any other defects liable to hinder or harm the person collecting the contents thereof.
 - Should the container deteriorate to such an extent that the handling becomes dangerous and liable to injure or hinder the person collecting the contents of said container or should it leak, it must be replaced by the resident with a proper container within one (1) week after receipt of written notice.
 - Recyclables must be properly contained in the receptacle so that the contents thereof will not be strewn about by animals, wind, or other cause.
 - The owner and occupants of any residential establishment shall be responsible for their recyclables until they are collected by the Town or Private contractors.
 - Any debris strewn from the recycle receptacles by animals, wind, or other cause shall be cleaned up by the owner within 24 hours.
 - Private contractors will be responsible for any debris they drop or spill on the ground and shall clean it up before moving on to the next stop.
 - Residential units should place receptacles out for collection on the sidewalk, directly by the curb on their private property, no earlier than 5:00 pm the day before their scheduled collection, and no later than 6:00 am the day of their scheduled collection. Residential units must remove receptacles from their collection place by 9:00 pm on their collection day.

OPTION 2: Provide standard 30-gallon bins for recycling without modifying the trash collection schedule. Modify Town code to require residents to recycle materials included in the program.

- **Trash:** 96-gallon green barrel
- **Recycling:** 30-gallon standardized bin
 - Container(s) to be provided by Youngtown or Parks & Sons to residents
 - Once delivered, container to be owned and maintained by the resident. Additional or replacement bins will be available to the customer for a fee.
 - Service provided twice each month (2nd and 4th Wednesdays)
 - Service provided at the curb in both the original and Agua Fria Ranches sections of Town
- **Price:** A one-time fee (estimated between \$15.00 and \$20.00) will be charged to the customer's account for the recycling bin. Cost of service remains at \$16.00 per month for 2010
 - Rates not yet established beyond December 31, 2010
- **Costs/Benefits:**
 - **NEG** Conflicts with existing Town code in that the containers would not meet the required 96-gallon capacity.
 - **NEG** Residents required to pay fee for recycling bin, which must be enforced by the Town if the program is to continue its success. Residents will also be responsible for the container's maintenance and replacement.
 - **NEG** Discourages those who may have recyclables in excess of the 30-gallon bin as they would be required to pay fees for additional standard issued-containers required by the Town.
 - **POS** All recycling containers would be uniform throughout the Town.
 - **POS** Keeps Parks & Sons trucks out of the alleys for the additional recycling day.
 - **POS** Monthly rates remain at same low price.
- **Sample code:** Modeled after code in place by the State of New York
 - All residents are required by law to recycle. Residents must keep recyclable material separate from garbage and set them out for recycling collection no sooner than the evening before their designated recycling day.



OPTION 3: Provide standard 96-gallon bins for recycling and modify the service to a weekly trash and weekly recycling collection. Modify the Town code to enforce recycling program.

- **Trash: 96-gallon green barrel**
 - Barrel provided, owned, and maintained by Parks & Sons
 - Service provided once each week (Monday)
 - Service provided in the alleyways in original section of Town with a few exceptions; provided at the curb in Agua Fria Ranches section of Town

- **Recycling: 96-gallon tan barrel**
 - Barrel provided, owned, and maintained by Parks & Sons
 - Service provided once each week (Thursday)
 - Service provided in the alleyways in original section of Town with a few exceptions; provided at the curb in Agua Fria Ranches section of Town

- **Price: remains at \$16.00 per month for 2010**
 - Rates not yet established beyond December 31, 2010

- **Costs/Benefits:**
 - **NEG / POS** Residents have one trash collection replaced with a recycling collection. Residents will be forced to recycle, which research has shown increases the contamination rates
 - **POS** Increases the frequency of recycling and encourages recycling.
 - **POS** Standard recycling barrels provided will conform to the existing Town code in regards to containers.
 - **POS** Barrels are provided, owned, and maintained by Parks & Sons.
 - **POS** Monthly rates remain at same low price and no additional fees to recycle.
 - **POS** Youngtown and Parks & Sons would be implementing an innovative recycling program that is consistent with those in neighboring cities and states.

- **Sample code: Modeled after code in place by the State of New York**
 - All residents are required by law to recycle. Residents must keep recyclable material separate from garbage and set them out for recycling collection no sooner than the evening before their designated recycling day.



Commingled Recycling Program

Please use this guide to assist you in properly preparing and disposing of your recyclable materials. We appreciate your cooperation and participation in this program as we do our part to help protect the environment. If you have any questions, please feel free to call our office at (623) 974-4791, or visit us online at www.parksandsons.com.

RECYCLABLE

PAPER



- Newspaper
- Junk mail with envelopes
- Magazines and catalogs
- Telephone books
- White or colored paper
- Brown paper bags

CANS



- Aluminum cans
- Steel/tin cans
- Aerosol cans (must be empty)
- Foil and foil baking pans

BOXES



- Cardboard without packing materials
- Chipboard

PLASTICS



- PET #1 (plastic bottles)



- HDPE #2 (plastic jugs)

GLASS



- Food jars
- Beverage bottles

NON-RECYCLABLE

- | | | | |
|---|--|--|--------------------------|
| • Plastic bags | • Diapers | • Styrofoam (packing peanuts included) | • Landscaping/yard waste |
| • Plastics that do not display PET1 or HDPE2 logo on bottom | • Fast food materials (food, straws, wrappers) | • Tires | • Carpeting |
| • Shredded paper | • Hangers (metal or plastic) | • Construction waste | • Vehicle parts |
| | • Household trash | • Appliances | |

PREPARATION OF RECYCLABLES

- Recyclables need to be relatively clean, dry, and empty. Examples of relatively clean include a mayonnaise jar wiped clean of residue with a spatula or emptying a soda bottle completely in the sink.
- Lightly rinse the recyclable container, if necessary, to remove food particles. Please be conscientious of your water use while rinsing the containers. The recyclables do not need to be run through a dishwasher, but simply cleaned of most residue.
- Remove non-recyclable material from the recyclable item (such as plastic cereal inserts).
- Do not place recyclables in plastic bags as they contaminate the recycling load.
- Plastic and metal caps and labels do not need to be removed from the recyclable items.
- Continue to place your recyclables in the bin(s) of your choice (e.g. cardboard boxes, baskets, paper bags). If you use a cardboard box or basket to store your recyclables, we will not take your container but will leave it for your next recycle day.
- Set your recyclable items at the end of your driveway on the side opposite of the underground can.



PARKS & SONS OF SUN CITY, INC.

P.O. Box 1158
Sun City, AZ 85372-1158
Phone: (623) 974-4791
Fax: (623) 977-7518
www.parksandsons.com

December 2009

The year 2009 has been filled with significant milestones at Parks & Sons. First and foremost, this year represents our 45th year in business! Parks & Sons has been servicing the Sun Cities since 1964 and we are extremely proud of the relationship we have developed with you and the community over the years.

During this year, Parks & Sons has been able to implement three single-stream, commingled recycling programs. These programs are the realization of many years of dedicated planning and hard work. We were very excited to begin operating these programs and take our service offering to the next level. Despite our excitement, we could not have anticipated the overwhelming response from residents. In the two months since the program was expanded in the Sun Cities, we have been able to collect 880 tons of recyclables! During this same period, Parks & Sons also donated over \$13,000 to local charities (visit www.parksandsons.com and click on Charity for more details on our charitable efforts). Working together with you, we hope that our combined efforts will increase the volumes diverted from landfills and continue supporting local charities.

Please read the sections below for more details on the future of the Parks & Sons recycling programs offered to you.

COLLECTION SCHEDULE

The expanded recycling program introduced some new challenges this year. When a holiday occurred and caused a recycling collection to be skipped on the old program, it was manageable for residents to collect their papers for an additional two weeks. Unfortunately, the plastic bottles, aluminum cans, and glass jars are just too bulky and cannot be stacked as neatly as the newspapers. We recognized the need to alter our schedules so that holidays would not cause residents to be skipped on recycling weeks.

In response to this need, Parks & Sons has developed a new recycling collection schedule. **Beginning February 1, 2010, all recycling collections will be changed to Wednesdays.** The frequency will remain the same at twice monthly and will be collected according to the schedule on the right.

With this new schedule, we hope that residents can more easily identify their recycle service days as they are now determined solely by service area. Please be sure to also review the 2010 holiday schedule (printed on your invoice and available online at www.parksandsons.com) as some slight improvements have been made to accommodate this recycling schedule. Although the recycling schedule is changing, **TRASH COLLECTION DAYS WILL REMAIN THE SAME.**

RECYCLING SCHEDULE AS OF 2/1/2010

Service Area	Recycle Collection Days
*Arizona Traditions (AT)	1st and 3rd Wednesdays
Corte Bella (CB)	1st and 3rd Wednesdays
Sun City (SC)	2nd and 4th Wednesdays
Sun City Grand (SG)	1st and 3rd Wednesdays
Sun City West (SW)	1st and 3rd Wednesdays
Youngtown (AF, YT)	2nd and 4th Wednesdays

*Parks & Sons is happy to welcome Arizona Traditions residents to the recycling program beginning February 1, 2010.

SERVICE

The material, convenience, and methods of your recycle collection will remain the same (details found on the reverse side of this notice). You should continue to expect the same great service you deserve from Parks & Sons. We are also happy to announce that your service rates will remain the same in 2010! This has been the fifth consecutive year without an increase and our rate continues to be one of the lowest in the Valley.

Parks & Sons is proud of the great strides taken this year to help improve the environment and protect our planet's valuable resources for future generations. We realize that none of these achievements could have been accomplished without the support of our customers, and we appreciate your continued loyalty. We will continue working hard to provide you with the high level of service you deserve at the same great rate.

Commingled Recycling Program

PARKS & SONS OF SUN CITY, INC.

Please use this guide to assist you in properly preparing and disposing of your recyclable materials. We appreciate your cooperation and participation in this program as we do our part to help protect the environment.

PREPARATION OF RECYCLABLES

Please review these instructions carefully and abide by them while preparing your recyclable items

- Recyclables need to be relatively clean, dry, and empty. Examples of relatively clean include a mayonnaise jar wiped clean of residue with a spatula or emptying a soda bottle completely in the sink.
- Lightly rinse the recyclable container, if necessary, to remove food particles. Please be conscientious of your water use while rinsing the containers. The recyclables do not need to be run through a dishwasher, but simply cleaned of most residue.
- Do not place recyclables in a plastic bag – they should be uncontained when placed in the recycling bin. Continue to bag and tie your trash placed in the trash receptacle as doing so will help contain odors and reduce pests.
- Remove non-recyclable material from the recyclable item (such as plastic cereal inserts).
- Plastic and metal caps and labels do not need to be removed from the recyclable items.

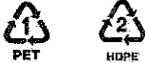
RECYCLABLE

PAPER

- Newspaper
- Junk mail with envelopes
- Magazines and catalogs
- Advertising inserts (from mail and newspaper)
- Telephone books
- White or colored paper, including computer paper
- Brown paper bags

PLASTICS

PET (#1) and HDPE (#2) plastics – look for these symbols at the bottom of the containers:



- Examples include: water bottles, soda bottles, milk jugs, detergent/fabric softener bottles

GLASS

- Food jars
- Beverage bottles

CANS

- Aluminum (example: beverage cans)
- Steel/tin (examples: soup, vegetable, pet food, tuna cans)
- Aerosol cans (must be empty)
- Foil and foil baking pans

BOXES

- Cardboard without packing materials (examples: corrugated, cereal, cracker, and cake mix boxes)
- Chipboard

NON-RECYCLABLE

To prevent contamination, please do not place the following items in the recycling bin.

- Plastic bags
- Plastic items that do not display this logo on the bottom:



- Shredded paper
- Carpeting
- Clothing
- Diapers
- Fast food materials (food, straws, wrappers)
- Hangers (metal or plastic)
- Household trash
- Landscaping/yard waste
- Styrofoam (packing peanuts included)
- Tires
- Construction waste
- Appliances
- Vehicle parts

Parks & Sons will be collecting the commingled recyclable materials and delivering them to a processing facility where they are sorted and separated. Using the guides above to assist you in identifying and preparing your recyclables will help reduce the volume of material taken to the landfill, ultimately reducing the negative impact on the natural environment. We appreciate your support and will work diligently to continue providing you with the high level of service you deserve. If you have any questions, please feel free to call our office at (623) 974-4791, or visit us online at www.parksandsons.com.

Introducing...

Recyclin' Ray

Recyclin' Ray is named after the founder of Parks & Sons, Ray Parks. Established in 1964, Mr. Parks focused the business on providing customers with prompt, efficient, and courteous trash collection at a fair rate. Although decades have passed since the company's founding, Parks & Sons continues to operate under those same principles. Recyclin' Ray serves not only as a reminder of the core values established by Mr. Parks, but also as a symbol of the company's commitment to protecting the environment.





PARKS & SONS OF SUN CITY, INC.

P.O. Box 1158
Sun City, AZ 85372-1158

Phone: (623) 974-4791
Fax: (623) 977-7518

www.parksandsons.com

POLICIES

Collection Time: To be sure of service, please have your Parks & Sons barrel(s) out at the curb by 5:30 a.m. on your pick up days as trucks will start collecting at that time.

Barrel Placement: The front of the barrel(s) must be facing the street. Please do not place barrels near vehicles, fences, mailboxes, etc. that might be damaged by the automated arms (provide at least four feet of clearance in all directions from any obstacle). Placing barrels near obstacles may prevent your trash from being collected.

Multiple Barrels: If you have two or more barrels, please place them at the street spaced at least four feet apart to leave room for the automated arms to grasp the barrels.

Containment: Bag and tie all trash before placing in the barrel. Do not bag your recyclables. All trash must be contained in your barrel(s) provided to you by Parks & Sons and cannot protrude more than one foot beyond the barrel. Trash not contained in your barrel(s) will not be collected.

Unacceptable Waste: Remodeling/construction debris, dirt, rocks, cement, or roofing shingles cannot be taken with the regular collection. If you need to dispose of these types of items, please contact Customer Service to make special arrangements (additional charges will apply).

Hazardous Waste: Materials such as motor oils, tires, car batteries, chemicals, and paint cannot be placed in the regular trash as they are considered hazardous. For proper disposal methods, contact Customer Service or visit us online at www.parksandsons.com and click Hazardous Waste.

Large/Bulk Item Disposal: If you have an excessive amount of trash or large items to be disposed of that will not fit in your barrel, please contact Customer Service. We can pick up these items for you; however, there will be an additional charge dependent on the volume, size of item(s), etc.

BILLING

Payment: All billing will reflect current charges and any delinquent amount. If the past due amount is not paid by the date indicated on the invoice, no further notice will be provided and service may be suspended and/or terminated for non-payment. Once stopped for non-payment, there will be a fee to resume service and payment will be required in the form of cash, money order, or credit/debit card to avoid a waiting period. Accounts that have a recurring history of service termination for non-payment may require an additional deposit prior to service re-activation.

Service changes: Modifications to your service must be requested in person, over the phone, or in writing. If you must stop your service for any reason, please be sure to contact Customer Service in advance as you will continue to be billed until such notification is received and processed.

HOLIDAY SCHEDULE 2010

In 2009, significant changes were made to enhance our service when collection was affected due to a holiday. With this change, the holiday schedule was modified so that your collections are not skipped if they land on an observed holiday. Following is a list of the observed holidays in 2010. If a holiday is not mentioned in the schedule, your trash and recycling collections will not be affected.

New Years Day - Friday, January 1
Trash and recycling will be collected Wednesday (12/30/09) this week - no changes.
Memorial Day - Monday, May 31
Trash and recycling will be collected Thursday (6/3) this week.
Independence Day - observed Monday, July 5
Trash and recycling will be collected Thursday (7/8) this week.
Labor Day - Monday, September 6
Trash and recycling will be collected Thursday (9/9) this week.
Thanksgiving - Thursday, November 25
Trash and recycling will be collected Wednesday (11/24) this week - no changes.
Christmas - Saturday, December 25
Trash and recycling will be collected Wednesday (12/22) this week - no changes.
New Years Day - Saturday, January 1, 2011
Trash and recycling will be collected Wednesday (12/29) this week - no changes.

